

3. Smart Retail

Position	Contact Center Intern
Division	Retail Business
Team	Smart Retail
Reports to	Head of Smart Retail
Contents of work during internship	<ul style="list-style-type: none"> • Receive request and collect information of customers via Hotline, Email, Zalo, FB Homepage of SSV • Transfer request and information of customers to Official Staffs of Smart Retail. • Make plan campaign via Email, SMS to customers • Participate in contributing ideas and planning of Smart Retail as assigned by the Head of Team
Expected results (Knowledge and skills they can get after completing the internship)	<ul style="list-style-type: none"> • Have a clear, easy -to-listen voice. Know how to listen Customers. • Have a spirit of working hard, listening and receptive. • Love the Job of taking care Customers • Good English communication skills (know Korean is an advantage)
Requirements	<ul style="list-style-type: none"> • Basic knowledge of using Excel, Word • Communication Skill • English ability to communicate • Accounting, Finance major or related major

4. Research

Position	Research Intern (03 interns)
Division	Retail Business
Team	Research
Reports to	Head of Research
Contents of work during internship	<ul style="list-style-type: none"> • Data and information collecting to meet specific project objectives by using various informational sources • Analyze data to determine trend, discrepancies or other specific investment issues • Assist senior analyst in building earnings models, writing reports, and preparing presentation • Preparing daily macro/industry/company information
Expected results (Knowledge and skills they can get after completing the internship)	<ul style="list-style-type: none"> • Fundamental corporate analysis • Financial analysis • Bloomberg terminal • Report writing
Requirements	<ul style="list-style-type: none"> • Major of Finance • Good at Excel, Word, ppt, ... • Good English communication skills